

Power Chair Help

Many of you write power chair orders and are unclear on what is needed to correctly process a power wheel chair or power scooter.

First, a **prescription is required** but it must be accompanied by various other documents that explain exactly why this patient would need a power device.

SS Medical will send all the required forms to the doctor for processing. Let SS Medical do this. They know what they are doing and know what is required. All you need to do is the normal paperwork plus the **mobility assessment** pertaining to **the patients dwelling**.

Once you fax SS the order they fax the required paperwork to the patient's doctor. This paperwork includes a "face to face assessment" that the doctor **MUST** complete. Those forms plus the "clinical notes" and "quantity measures"(distance a patient can walk without assistance inside the home) that describe why this patient can not use a manual chair and requires a power chair need to be faxed back to SS Medical before we can ever ship the device.

These devices can and most likely will be used outside the patients home. However, Medicare only recognizes the use indoors for qualifying the patients. Any outdoor use is not warranted. Therefore, if a doctor states in the clinical notes or the quantity measures that the patient "can't make it to their neighbors house" that is not going to be approved. The device is for **indoor use** as far as Medicare is concerned.

The average turn around time varies greatly with the patient scheduling a "face to face assessment" with the doctor. Understand that SS Medical has **NO CONTROL** over the doctor doing all of these procedures to get their patient a power device. There have also been many investigations on Medicare Fraud in relation to these devices and that makes us do things like we always do, by the book. We are not going to jeopardize our license to sell just to push an incomplete order through. Not ever.

In summary:

- 1.) Take the order on the patient who requires a power device
- 2.) Do all the normal paperwork plus the mobility assessment and fax it all to SS Medical
- 3.) SS will check insurance and fax proper forms to the doctor

- 4.) Patient will have a face to face with the doctor and doctor will fax ALL the proper paperwork to SS
- 5.) SS Medical will schedule delivery asap
- 6.) We all get paid when the insurance company or Medicare decides to pay SS Medical

***I hope this is helpful. I know it can be frustrating when you think every order is a slam dunk. These devices are especially complicated to process but are worth the effort for the patients needs and also for the great commission you earn for providing the devices.
Thank you for your attention and all of your many orders.***

Lenny

*Leonard Peel
National Sales Director/ SS Medical Supply
LLC Manager/ LP Wealth Management Enterprises, LLC*

LP Wealth Management Enterprises, LLC
2376 Bergeron Way
Mount Pleasant, SC 29466
office: 843-847-1567
fax: 843-971-4825