

SS MEDICAL SUPPLY

1-800-657-4090

PATIENT SATISFACTION SURVEY

Dear Valued Patient: _____

Date: _____

Phone: (____) _____

Equipment / Products Delivered: _____

Was our company representative(s) courteous? Yes No NA

Did the representative explain how to use all of the equipments? Yes No NA

Are you comfortable with the use and safety of your equipment? Yes No NA

Are there any other products or services you need that we can help you with? Yes No NA

Do you have any questions or concerns? Yes No NA
(If yes, please record question or concern and tell them you will Have someone call them. Fax, email, or call info to Intake Supervisor Or Management)

Do you feel we were able to meet your needs and expectations? Yes No NA
(If not, please comment below)

Do you have any recommendations to help us improve our Products or services? Yes No NA

Do you think you are likely to recommend SS Medical' products And services to someone else? Yes No NA

If you need new equipment by your doctor's request, would you chose SS Medical Supply as your service provider? Yes No NA
(If not, please comment below)

Do you find useful the Tips for Preventing Falls? Yes No NA

Thank you for your time. Have a Nice Day.

Would you please take a few minutes to describe what part of your experience with our service stood out?

We welcome any additional comments or recommendations you may have for us:

Patient Signature